

CHNA Implementation Strategy (IS) Plan 2026-2028



Saint Francis Hospital

355 Ridge Ave, Evanston, IL 60202

[Saint Francis Hospital | Best Care in Evanston, IL \(saintfrancisevanston.org\)](https://saintfrancisevanston.org)

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About Saint Francis Hospital

Founded in 1900, Saint Francis Hospital in Evanston, IL (SFIL), is a 197-bed facility that offers specialized care alongside 24/7 emergency services, including a Level I adult trauma center. Saint Francis Hospital delivers high-quality compassionate care in Cook County to proudly serve the communities of Lincolnwood, Skokie, Evanston and these areas in Chicago: Edgewater (60626), Forest Glen (60646), Rodgers Park (60626, 60645), and West Ridge (60645, 60659) as identified as their primary service area.

Saint Francis Hospital is a non-for-profit, acute care hospital, and became a member of the Prime Healthcare Foundation, a 501(c)(3) not-for-profit public charity in March 2025. Prime Healthcare is an award-winning health system operating 51 hospitals and more than 360 outpatient locations in 14 states, providing over 2.5 million patient visits annually. It is one of the nation's leading health systems with nearly 57,000 employees and affiliated physicians dedicated to providing the highest quality healthcare. Eighteen of the Prime hospitals are members of the Prime Healthcare Foundation.

With a history of delivering quality care, Prime Healthcare was once named by Modern Healthcare as "The fastest growing hospital system" and ranks among the largest for-profit hospital systems in the United States. Prime hospitals have been featured prominently among the "100 Top Hospitals" in the nation 72 times based on quality, and among the "15 Top Health Systems" three times. Prime Healthcare was named as one of America's Greatest Workplaces for 2024 by Newsweek showcasing its environment where diverse backgrounds and identities are valued and celebrated. Its hospitals have garnered over 600 awards from organizations like The Leapfrog Group and U.S. News & World Report and was recognized as a "Top 10 Health System" for health equity and social responsibility by the Lown Institute.

Prime Healthcare believes that exceptional healthcare should be a part of every community and has a proud history of transforming financially distressed hospitals into thriving community assets. Every hospital acquired by Prime Healthcare has been transformed and is now a vital community asset. Our growing family of hospitals across the United States is dedicated to improving healthcare and adding value to the lives of patients, affiliated physicians, staff, and communities. Prime Healthcare believes that "***all healthcare is local.***"

Mission Statement

To deliver compassionate, quality care to patients and better healthcare to communities.

Values

Quality – We are committed to always providing exceptional care and performance.

Compassion – We deliver patient-centered healthcare with compassion, dignity and respect for every patient and their family.

Community – We are honored to be trusted partners who serve, give back and grow with our communities.

Physician-Led – We are a uniquely physician-founded and physician-led organization that allows doctors and clinicians to direct healthcare at every level.

For more information about Prime Healthcare, visit <https://www.primehealthcare.com>

Saint Francis Hospital provides advanced surgical interventions for serious and life-threatening conditions and stands out as a premier destination for specialty services, which encompasses heart care, cancer treatment, stroke management, orthopedics, and women's health. Our facility features a comprehensive range of minimally invasive procedures utilizing robotic-assisted technology, along with imaging and lab tests, all supported by a dedicated inpatient rehabilitation center.

As a not-for-profit organization, Saint Francis Hospital is dedicated to improving the health and well-being of its communities by blending a passion for healing with advanced medical technology to deliver the best possible care to patients.

To assure a thorough understanding of the community's needs and in accordance with the Patient Protection and Affordable Care Act (PPACA) requirement of the tax-exempt hospitals, Saint Francis Hospital is required to conduct a Community Health Needs Assessment (CHNA) and adopt an implementation Strategy (IS) every three years. Requirements for 501(c)(3) hospitals Under the Affordable Care Act are described in Code Section 501(r)(3) and include making the CHNA reports available to the public. In accordance with this requirement, electronic reports of both the CHNA and Implementation Strategy can be found at, <https://saintfrancisevanston.org> and paper versions can be requested from Saint Francis' Administration office.

The 2025 Community Health Needs Assessment and Implementation Strategy Plan was adopted by the Saint Francis Governing Board of Directors on June 18, 2026, and applies to the following three-year cycle January 2026 through December 2028.

(This report fulfills the requirements of the Internal Revenue Code 501 (r)(3), established within the Patient Protection and Affordable Care Act (PPACA), requiring that nonprofit hospitals conduct CHNAs and adopt an IS every three years)

Executive Summary

Purpose of the Community Health Needs Assessment (CHNA)

As a part of the Patient Protection and Affordable Care Act of 2010, all not-for-profit hospitals are required to conduct a community health needs assessment (CHNA) and adopt an implementation strategy (IS) every three years. The purpose of the CHNA is to:

- Understand the community's health needs and priorities
- Identify the barriers to health equity in the communities served by the hospital
- Respond to the those identified needs through the implementation strategy plan

Community Served

Saint Francis Hospital delivers high-quality compassionate care in Cook County to proudly serve the communities of Lincolnwood, Skokie, Evanston and these areas in Chicago: Edgewater (60626), Forest Glen (60646), Rogers Park (60626, 60645), and West Ridge or West Rogers Park (60645, 60659) as defined as their primary service area (PSA) for this CHNA. The primary service and community health data are readily available at the county level.

Data Analysis Methodology

The 2025 CHNA was conducted from September 2024 to October 2025 utilizing the Mobilizing for Action through Planning and Partnerships (MAPP) 2.0 assessment tool. MAPP 2.0 enables communities to identify health priorities, develop effective strategies, and mobilize partnerships to improve community health outcomes, empowering communities to create sustainable and equitable solutions for the well-being of the communities served. MAPP 2.0 includes three assessments: Community Partner Assessment (CPA), Community Status Assessment (CSC), and Community Context Assessment (CCA). The CPA is an assessment process that allows all the community partners involved in MAPP to look at their collective capacity as community partners to address health inequities. The CSA is a quantitative assessment aimed at understanding the community's status, including association with social drivers of health. The CCA is a qualitative data assessment tool aimed at harnessing the unique insights, expertise, and perspectives of individuals and communities directly impacted by social systems to improve the functioning and impact of those systems. (Source: National Association of City & County Health Officials [NACCHO], 2024)

Community Needs

Saint Francis Hospital (SFIL) analyzed the all the data from the above assessments, as well as secondary sources including, but not limited to, the American Community Survey, the Decennial Census, the Centers of Disease Control and Prevention, County Health Rankings and Roadmaps, and the Illinois Department of Public Health. Community input was gathered through community surveys to identify the needs. In collaboration with community partners,

SFIL used a phased prioritization approach to determine the most crucial needs for community stakeholders to address.

Community Health Needs Assessment (CHNA) Process

A Community Health Needs Assessment (CHNA) is a systematic process involving non-for-profit hospitals and community partners to identify and analyze community health needs. The process provides a way for prioritizing health needs, and to plan and act upon those needs in an implementation strategy plan. The goal of the CHNA is to improve community health and wellness by connecting research, resources, and people, while complying with Internal Revenue Service guidelines.

Purpose of the CHNA

A CHNA “is a process for determining the needs of a particular community or population through systematic, comprehensive data collection and analysis, and leveraging results to spur community change.” (Source: Community Commons) The process serves as a foundation for promoting the health and well-being of the community by identifying the most pressing needs, leveraging existing assets and resources, developing strategic plans, and mobilizing hospital programs and community partners to work together. This community-drive approach aligns with Saint Francis Hospital’s commitment to offer programs designed to respond to the health needs of a community, with special attention to persons who are medically underserved and at risk for poorer health outcomes because of societal factors that put them at increased risk.

Advancing Health Equity

Equity is the absence of unfair, avoidable or remediable differences among groups of people, whether those groups are defined socially, economically, demographically, or geographically or by other dimensions of inequality (e.g. sex, gender, ethnicity, disability, or sexual orientation). Health is a fundamental human right. Health equity is achieved when everyone can attain their full potential for health and well-being. Health and health equity are determined by the conditions in which people are born, grow, live, work, play and age, as well as biological determinants. Structural determinants (political, legal, and economic) with social norms and institutional processes shape the distribution of power and resources determined by the conditions in which people are born, grow, live, work, and age. (Source: World Health Organization [WHO], 2025)

Saint Francis Hospital acknowledges that health disparities in our communities go beyond individual health. As part of Prime Healthcare’s Mission “to deliver compassionate, quality care to patients and better healthcare to communities” and part of our Values “we deliver patient-centered healthcare with compassion, dignity, and respect for every patient and their family”, health equity is very important.

Prioritization Criteria

The hospital leadership reviewed the community health information and used the criteria below to prioritize the health needs in the community. The top three needs were selected that will make an impact, are ready with capacity for interventions, and can align with existing or new community partners via Microsoft Forms Survey. Framing the scope for prioritizing significant needs included:

Disparities & Inequities	Which need would show the greatest improvement in vulnerable populations?
Overall Community Health	Which need would show the greatest impact on health in our communities?
Impact & Feasibility	Can we make a difference? Are there known interventions that exist?
Capacity & Momentum	Do we have the capacity to address these needs? Do we have community partners we can support on this issue?

The prioritized needs identified for the 2025 SFIL's CHNA are:

- **Social Driver of Health (SDoH): Food Access & Security**
- **Social Driver of Health (SDoH): Housing Assistance**
- **Mental Health/Behavioral Health & Substance Use Support**

Needs that Will Not Be Addressed

Based on the prioritization criteria, the needs identified through the CHNA that Saint Francis Hospital does not plan to address at this time include:

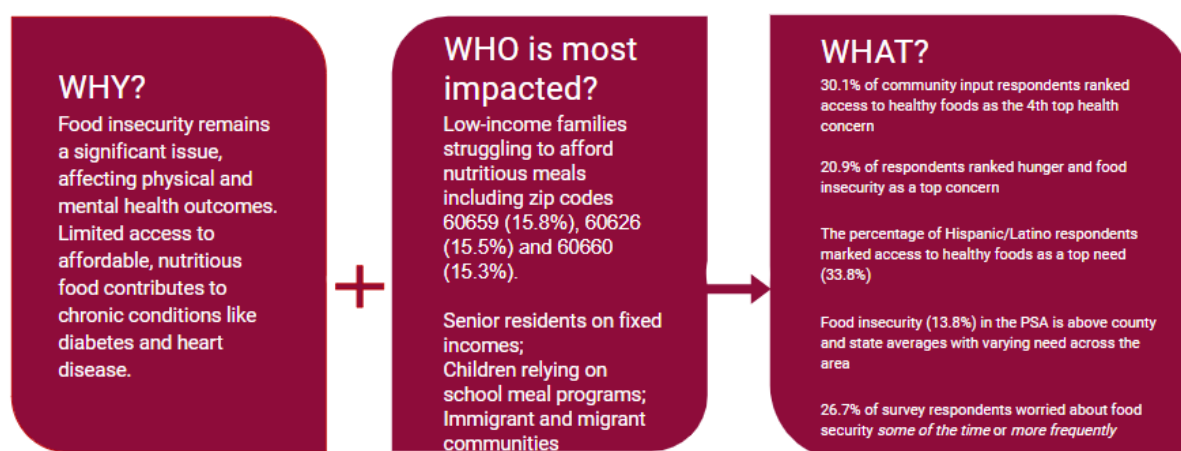
- **Education & Youth Development:** This need will not be addressed in the Implementation Strategy but will continue to support through advocacy and community partnerships.
- **Transportation Assistance:** This need will not be addressed in the Implementation Strategy but will continue to support through advocacy and community partnerships.
- **Violence & Community Safety:** This need will not be addressed in the Implementation Strategy but will continue to support through advocacy and community partnerships.

While these needs are not the focus of this implementation strategy plan, Saint Francis Hospital may consider investing in these areas as appropriate, depending on opportunities in partnering with local communities and organizations. This plan does not include a complete listing of all that Saint Francis Hospital does to support the health and social drivers within the communities served.

Implementation Strategy (IS) & Prioritized Needs

As a part of the Patient Protection and Affordable Care Act of 2010, all not-for-profit hospitals are required to conduct a community health needs assessment (CHNA) and adopt an implementation strategy (IS) every three years. The purpose of this implementation strategy plan is to describe how the hospital plans to address the prioritized needs of the current CHNA. The needs that the hospital does not intend to address are identified, and a rationale is provided. Special attention has been given to the needs of those most vulnerable in the communities served, unmet health needs or gaps in services, and input gathered from the community.

Prioritized Need: SDoH: Food Access & Security



Prioritized Need	Strategy	Strategy Source	SFIL Role	Anticipated Impact
Social Drivers of Health (SDoH): Food Access & Security	Food Access Assistance	Micro-pantry Food Drives Local Food Pantry Support and Partnerships	1. Increase food access assistance for food insecure individuals 2. Provide financial support to community-based organizations	Total Number Individuals Served: TBD Total Pounds of Food Provided: TBD Total Meals Provided: TBD

			for food assistance	Total Percentage of Community Investment: TBD
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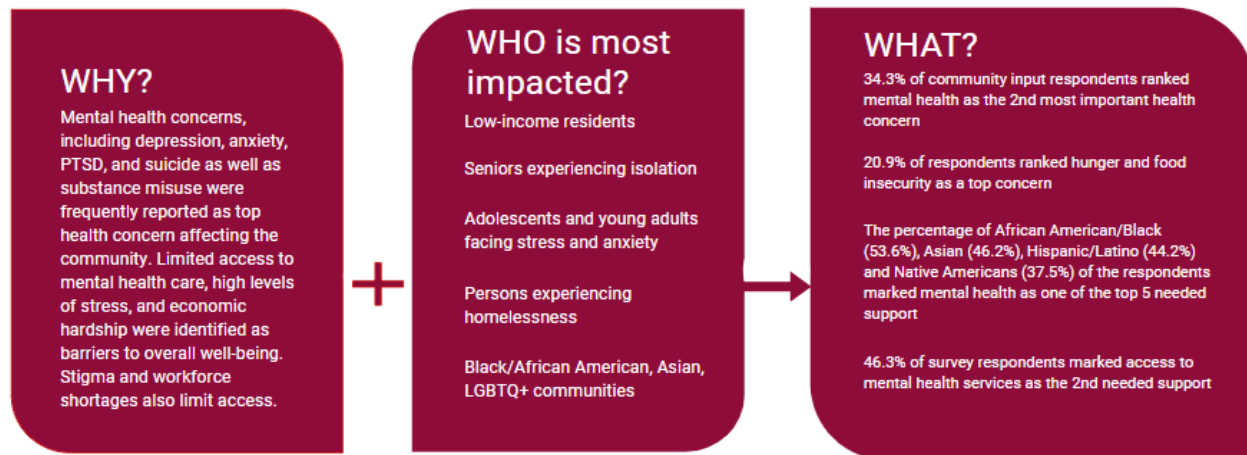
Prioritized Need: SDoH: Housing Assistance



Prioritized Need	Strategy	Strategy Source	SFIL Role	Anticipated Impact
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Social Drivers of Health (SDoH): Housing Assistance	Housing Assistance	Local Housing Support and Partnerships	1. Provide financial support to transitional housing community-based organizations	Total Number Individuals Served: TBD Total Percentage of Community Investment: TBD
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Prioritized Need: Behavioral Health / Mental Health & Substance Use Support



Prioritized Need	Strategy	Strategy Source	SFIL Role	Anticipated Impact
Behavioral Health / Mental Health / Substance Use Support	Access to Mental Health Resources & Services	Local BH/MH & SUD Assistance Support and Partnerships	1. Continue to provide a program for patients in need of SUD treatment, and community education & outreach	Total Number of Individuals screened for SUD: TBD
	Substance Use Disorder (SUD)		2. Provide financial support to community-based organizations	Total Number of Individuals Receiving Narcan Kit: TBD Total Number Individuals Served: TBD Total Percentage of Community Investment: TBD

Evaluation

Saint Francis Hospital will develop a measurement and evaluation process for the implementation strategy plan. The hospital will monitor and evaluate the plans outlined here for the purpose of reporting and documenting the impact these strategies will have on the communities served.